



FI\$CAL FORUM

DATE: WEDNESDAY, SEPTEMBER 20, 2017

TIME: 1:30 PM TO 3:00 PM

**LOCATION: DEPARTMENT OF GENERAL SERVICES, 707 3RD STREET,
WEST SACRAMENTO, CA 95605 - ZIGGURAT AUDITORIUM**

| | |
|-------------------------|--|
| Facilitators: | Will Padilla Anthony Ampania Maureen Reilley Marlon Lewis |
| Meeting Purpose: | FI\$Cal User Community Forum |
| Type of Meeting: | Question and Answer |

AGENDA TOPICS/MINUTES

| # | Topic | Presenter | Duration |
|---|--|----------------------------------|----------|
| 1 | Agenda – 2018 Release & Update, Upcoming Workshops, Training, and FSC Enhancements | Will Padilla | 3 min. |
| 2 | Change Management | Will Padilla | 10 min. |
| 3 | Training – Training & User Support Labs | Anothny Ampania | 40 min. |
| 4 | Fiscal Service Center – Incident Reporting and Updates | Maureen Reilley/ Marlon Lewis | 27 min. |

QUESTIONS AND ANSWERS

| Question | Answer |
|---|---|
| Q1) When is the expected Go Live date for SCO/STO? | A1) At this time, we are still working closely with leadership and other state resources to determine a Go Live date for both SCO and STO. |
| Q2) Will FI\$Cal be providing a sand box training environment for specific departments? | A2) At this time, FI\$Cal cannot make any commitments that it will provide departments with the opportunity to utilize a sand box training environment. With that said, we are willing to discuss the possibility of providing such training. |
| Q3) Will Model Office be made available for 2018 departments? | A3) Yes, Model Office will be provided to all 2018 departments. |
| Q4) Are User Support Labs (USL's) open to every department? | A4) Currently, User Support Labs are specific to 2017 Release departments; however, beginning October 3, 2017, USL's will be made available to all production departments. |



FI\$CAL FORUM

DATE: WEDNESDAY, SEPTEMBER 20, 2017

TIME: 1:30 PM TO 3:00 PM

**LOCATION: DEPARTMENT OF GENERAL SERVICES, 707 3RD STREET,
WEST SACRAMENTO, CA 95605 - ZIGGURAT AUDITORIUM**

| Question | Answer |
|---|--|
| Q5) What is the purpose of the Model Office sessions? | A5) Model Office is an opportunity for departments to run test scripts that are specifically tied to the FI\$Cal System. |
| Q6) Some 2017 departments are experiencing a delay in setting roles – a temporary password is being emailed out to departments even before the roles are done, how should we proceed? | A6) We request that you ignore the email containing the temporary password and wait until a follow-up email is sent out that contains the resolved issue before logging in. |
| Q7) How does one request a User Support Lab (USL) session? | A7) Departments will submit an On-Site Support Office USL Request Form, located on our Website to FSC and FSC will then create an incident and schedule a USL Session for your department. |
| Q8) What is the cost per user to use FI\$Cal? How will departments be charged for using the FI\$Cal System? | A8) There is no cost to departments to use FI\$Cal. The System was designed specifically for department use. |
| Q9) Can ODMF decisions be shared with departments? | A9) No, the ODMF process was specifically designed to document internal decisions and process changes. |
| Q10) When will SPR7 be released? Also, how will the SPR7 affect the Project Release Timeline and departments? | A10) At this time, the release of SPR7 is to be determined and will not affect the Project Release Timeline. |
| Q11) Will Identity Self Service take the place of the TECH736 forms? | A11) No, not at this time. |